

Fallon Communications Wins

13th National Quality Award

On May 14, 2010, Fallon Communications received the Award of Excellence for outstanding service, now 13 years running, by the Association of Telemessaging Service International (ATSI).

The award follows a six month evaluation of the companies' courtesy, response time, accuracy and overall service to their clients – the four cornerstones of success in the call center industry.

President Art Fallon remarked, “.. Fallon Communications has become the benchmark by which all service bureaus are measured. This achievement is a testament to the dedication, knowledge and experience of our staff.”